



# PotteriesGold

## The “Potteries Gold Post” is back!

As we start another period of lockdown, with new rules for tax credits and benefits coming out all the time, we’ve decided there’s no time like the present to relaunch our benefits information newsletter.

**And here it is!**

Thanks to the very talented **Heliana Pacheco**, we’ve got a smart new look to match our social media pages.

We’ll be publishing at least fortnightly, so look out for the **Potteries Gold Post** and share it with your friends, family and community.

## CORONAVIRUS COMMUNITY SUPPORT FUND

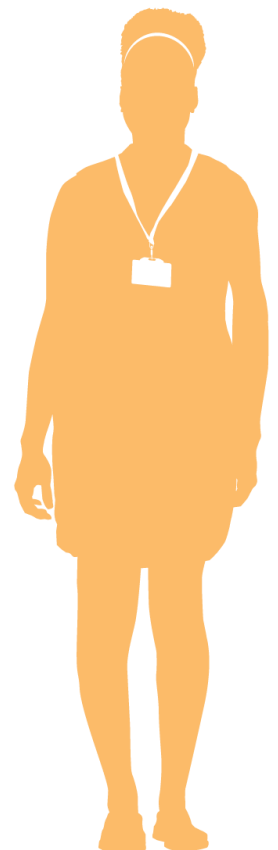
Benefits Briefings are back!

Contact **Potteries Gold** for online talks and training via Zoom, Teams or your choice of platform.

Thanks to the National Lottery’s Coronavirus Community Support Fund, we’re trying new ways of reaching people while our offices are closed.

If your community group is meeting online, you can now book a Benefits Briefing from Citizens Advice Staffordshire North and Stoke-on-Trent.

Get in touch to find out more and to let us know what most interests the people at your meetings.



## BENEFITS NEWS

We'll keep posting articles from the papers about Social Security to our Facebook page and Twitter feed, and we'll use the PG Post to give you local news and explain things in more detail.

Look out for items on changes to the Tax Credit rules during the Covid-19 crisis and to Universal Credit for self-employed people.

**Is there something your community needs to know more about, but you don't have online meetings?**

**Maybe we could do an edition of the PG Post especially for you to share with your members?**

**Just ask - we'll do our best to help!**



We'll keep you informed of campaigns Citizens Advice are involved in, to make our Social Security system fairer.

And we'll also make sure you know about any changes to the way we're working at our offices, such as new helplines or webchat services, as well as when we open for drop-in callers again.

## FREE SCHOOL MEALS.



Our next edition of this newsletter will look at Free School Meals, using some case studies to help you understand who qualifies for help, and whose earnings or tax credits mean they aren't entitled.

We'll also share some links from our website with useful information if you're trying to bring up children on a low income.



Potteries Gold is a **Citizens Advice Staffordshire North & Stoke-on-Trent** project to help people in Stoke-on-Trent cope with changes to the benefit system

« **Online Benefit Talks for your community group** «  
**Specialist Benefit Advice** «

« **Online Training and Workshops** « **Benefit Leaflets**

« **The Potteries Gold Post** « **Volunteering** «

[www.snsCab.org.uk/about-us/potteries-gold](http://www.snsCab.org.uk/about-us/potteries-gold)

